

Accessibility Statement

Pennrose is committed to facilitating the accessibility and usability of its website for people with disabilities. **Pennrose** has partnered with **Accessibility Shield** to make this site WCAG compliant and accessible for all users. **Pennrose** will be improving the accessibility of their website to all users including those with special needs such as visual, hearing, cognitive and motor impairments. **Pennrose** is committed to constantly improving the accessibility of their website to ensure they provide equal access to all users.

Web Content Accessibility Guidelines (WCAG) 2.1

Wherever possible, the website will adhere to a conformance level of AA of the <u>Web</u> <u>Content Accessibility Guidelines (WCAG 2.1)</u>. These guidelines outline four main principles that state that sites should be:

- **Perceivable** Information and user interface components must be presentable to users in ways they can perceive
- Operable User interface components and navigation must be operable
- Understandable Information and the operation of user interface must be understandable
- Robust Content must be robust enough that it can be interpreted reliably by a
 wide variety of user agents, including assistive technologies

Please be aware that our efforts are ongoing. If, at any time, you have specific questions or concerns about the accessibility of any of our Web pages, or if you'd like additional assistance please contact us at info@Pennrose.com or by telephone at 267-386-8600. If you do encounter an accessibility issue, please be sure to specify the web page in your email, and we will make all reasonable efforts to make that page accessible for you. We try to respond to feedback within 5 business days.

To help us assist you with any issues you have, it is recommended that you read <u>Contacting Organizations about Inaccessible Websites</u>, and provide the information advised in your request.

Website: www.Pennrose.com

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